

# Terms and Conditions

## ISO9001 Supplier Terms and Conditions



### 1. General:

#### 1.1 These Terms and Condition apply:

- 1.1.1 To all Purchase Orders that refer to these ISO9001 Terms and Condition, and
- 1.1.2 In addition to all other requirements as identified and accepted on individual purchase orders and releases;

1.2 By accepting this Purchase Order as a supplier of AW Bell you agree to comply with the terms and conditions listed below with respect to any product or service provided to AW Bell.

1.3 The supplier shall, upon reasonable request by AW Bell, use AW Bell designated or approved external provider, including process sources and needs to flow down applicable requirements;

1.4 When supplier goods or services impact AW Bell delivery goods, a rating system based on buyer appraisal of supplier, is used to provide performance feedback. The appraisal criteria include:

- Delivery in full and on time;
- Quality;
- Cost;
- Technical Capabilities;
- Responsiveness;

When the supplier performance feedback fall below expectation the supplier will be contacted and an improvement plan need to be implemented.

### 2. Quality:

2.1 The supplier shall retain documented information as evidence of products and services conformity with contractual requirements.

2.2 All records related to process and service including testing and inspection need to be maintained for a minimum of three years or otherwise instructed and made available upon request.

2.3 When applicable the supplier shall ensure that the drawings and specifications are the relevant revision status specified on the Purchase Order. The supplier shall comply with any special requirements requested by AW Bell regarding the control of drawings and specifications.

2.4 All inspection measuring & test equipment used by the supplier during in-process and final inspection to make a compliance evaluation shall be calibrated to the ISO9001 Standard.

2.5 The seller shall notify AW Bell of nonconforming processes, products, or services and obtain approval for their disposition;

2.6 If non-conforming product has been release to AW Bell, the supplier must notify AW Bell when becoming aware of such release;

2.7 Supplier shall utilize a closed loop corrective action system for dealing with the identification and control of nonconforming material. On request Supplier shall respond to any non-conformance report raised by AW Bell against any product or service provided by supplier.

2.8 The supplier shall notify AW Bell of any changes that may affect the quality of delivered goods or services, to processes, including changes to their external providers or location of manufacturing and obtain AW Bell approval prior delivery. If no approval is granted AW Bell will reject products subject to unauthorised changes.

### 3. Access, audit and inspection

3.1 The supplier shall provide or obtain for Buyer, Buyer's Customers and regulatory agency personnel, access to any and all facilities, including those facilities of Seller's subcontractors, where work is being done or is scheduled to be performed.

3.2 The supplier shall provide test specimen when requested for approval, inspection/verification, investigation or audit;

3.3 All products under the Purchase order are subject to in-process quality surveillance by AW Bell its customer and regulatory authorities. AW Bell is entitled to audit the Supplier quality management system.

3.4 Supplier shall provide PPAP or First Article Inspection documentation to AS9102 standard if required by AW Bell. Seller shall notify Buyer point of contact as to upcoming PPAP/FAI efforts prior to beginning the FAI so the Buyer may make arrangements for appropriate A.W. Bell personnel to witness the inspection at Buyers discretion. The supplier must carry out a PPAP/FAI before supplying a product to AW Bell in case of:

3.4.1 Changes to process;

3.4.2 Movement of machines or facilities;

3.4.3 If supplier has not delivered a product to AW Bell for a period of more than two years;

3.5 On request, supplier shall prepare a traceable Certificate of Conformance (CofC) stating that items procured under individual purchase orders meet all applicable requirements.

### 4. Counterfeit Material or Parts

4.1 The supplier shall prevent the use of counterfeit materiel or parts using AS6174 as a guidance;

4.2 The supplier shall as soon as practicable notify AW Bell if the supplier become aware or suspects that it has acquired Counterfeit Materiel. When requested the supplier shall provide documentation that authenticates traceability of the affected materiel to the organisation that is the originating source for the production of legitimate materiel or product.

4.3 In the event that delivered materiel constitute or include Counterfeit Materiel or parts the supplier shall, at his expense replace such Counterfeit Materiel with genuine materiel or parts. The supplier shall be liable for all costs relating to removal and replacement of Counterfeit materiel or parts.